



## E-WALLET WITHDRAWAL CUT OFF TIME/DAY

### Dear Valued Distributors & Customers,

Effective from 25th June 2009, please withdrawal your **E-WALLET BEFORE THE CUT OFF TIME - 12.00 MIDNIGHT EVERY WEDNESDAY.**

All withdrawals that will be credited to your bank account will take **THREE WORKING DAYS**, which is **EVERY MONDAY** after the cut off time.

**EXAMPLE:**

MON	TUE	WED	THU	FRI	SAT	SUN	JUNE 2009
1	2	3	4	5	6	7	
8	9	10	11	12	13	14	
15	16	17	18	19	20	21	
22	23	24	25	26	27	28	
29	30						

The date in the **YELLOW** box is the **LAST DAY FOR WITHDRAWAL (EVERY WEDNESDAY).**

The date in the **RED** box is the **WITHDRAWAL CUT OFF TIME/DAY (12.00 MIDNIGHT - EVERY WEDNESDAY).**

The date in the **BLUE** box is the **WITHDRAWAL CREDITED DAY (EVERY MONDAY).**

Example 1 : If you did your withdrawal before the 3rd June 2009, which meant your withdrawal will be credited to your bank account on the 8th June 2009.

Example 2 : If you did your withdrawal after the 3rd June 2009, your withdrawal will be treated as next week withdrawal on the 10th June 2009. Which means your withdrawal will only be credited to your bank account on the 15th June 2009.

Reason : Your withdrawal has passed the CUT OFF TIME and therefore your withdrawal is considered as next week withdrawal.

We realize that this implementation may cause some short-term inconvenience. However, we are working diligently to ensure a smoother transition and believe these changes will provide immediate and measurable improvements in our service levels to you.

Thank you for your continuing support.  
Thank you.

With Regards,  
The Management